



Liverpool FC Legends in Grenada 2009 Booking Form



Please complete and return to: JUST GRENADA, THE BARNES, WOODLANDS END, MELLS, FROME BA11 3QD. FAX: 01373 813444

Title	First Name as on passport	Surname as on passport	D.O.B.

*If under 18

ADDRESS to which all correspondence and tickets will be sent:

Postcode:	Home tel:
Mobile no:	Office tel:

CORRESPONDENCE BY E-MAIL

Wherever possible, we would prefer to correspond with you by e-mail. If this is acceptable to you please indicate so by entering your e-mail address clearly:

Would you like to be included in any 'last minute deals' email lists? PLEASE TICK: YES NO

PACKAGES

PACKAGE 1 CALABASH HOTEL & VILLAS FOOTBALL EXTRAVAGANZA PACKAGE £3500PP	QUANTITY:	<input type="text"/>
PACKAGE 2 CALABASH HOTEL & VILLAS TOUR PACKAGE £2500PP		<input type="text"/>
PACKAGE 3 CALABASH HOTEL & VILLAS TOUR PACKAGE £1300PP		<input type="text"/>
PACKAGE 4 COYABA BECH RESORT TOUR PACKAGE £1500PP		<input type="text"/>
UPGRADE FLIGHT TO PREMIUM ECONOMY*		<input type="text"/>

*All upgrades subject to availability

FLIGHTS: MONARCH AIRLINES

Does any passenger require special meals in-flight? VEGETARIAN GLUTEN-FREE VEGAN DIABETIC CHILD

Please state for which passenger(s):

VEHICLE HIRE:

HARD-TOP JEEP From: _____ To: _____ Main Driver: _____

3 Day Hire £135, 5 Day Hire £220. Price includes delivery, collection, CDW insurance, government tax & 1 driving licence

REMITTANCES:	Quantity	Sub total
Holiday deposits @ £200 per person (nil for those under 2) or full payment if departure within 10 weeks		£
TOTAL CHEQUE ENCLOSED OR DEBIT THE CARD BELOW		£

PAYMENTS: Credit cards subject to 2% surcharge, Debit and Maestro no surcharge. Please state below:

Mastercard Visa credit Visa debit Maestro Amex

Card number

Valid from: / / Expiry date: / / Issue number: Security number:

PLEASE DEBIT THIS CARD FOR THE BALANCE WHEN DUE: PLEASE TICK: YES NO

AUTHORISED BALANCE PAYMENTS WILL BE TAKEN 10 WEEKS PRIOR TO DEPARTURE

I confirm that I have read, understood and agreed to the terms of our booking conditions as set out overleaf or on the company website. www.justgrenada.co.uk. I am over 18.

Signature: _____ Name: _____ Date: _____

Booking Conditions

1. GENERAL

- i) Just Grenada is a trading division of Planos Holidays Ltd and in these conditions are referred to as 'the company'
- ii) 'The client' is the person who signs the Booking Form and accepts the terms of the Booking conditions with the authority of and on behalf of the holiday party. By signing the booking form the client confirms that he/she has read, accepts and understands all the information contained in the information booklet.
- (iii) 'Force majeure' is defined as war, threat of war, rioting, civil strife, natural disasters, severe weather, industrial disputes, acts of God, and any other matters entirely beyond the control of the company, including airline delays.
- (iv) All aspects relating to a holiday booked are subject to English law and jurisdiction.
- (v) The client will be sent a confirmation invoice, which will specify details ie. accommodation, airline, departure and destination airports and flight times. The company reserves the right to amend these details if necessary. The company is unable to specify the aircraft type to be used.

2. BOOKING

The holiday booking only becomes valid between the company and the client when a signed booking form and appropriate deposits have been received by the company and the company has sent a confirmation invoice to the client.

3. TERMS OF PAYMENT

- (i) A deposit of £200 per person (nil for those under 2 years) is due at the time of booking, but please note if your holiday includes inter island flights, yacht charter and/or accommodation at private villas it may be necessary to take an increased amount to cover extra charges.
- (ii) The balance of the full holiday price will be due for payment 10 weeks before departure.
- (iii) If the booking is made less than 10 weeks before departure date, the whole of the holiday price is due at the time of booking.
- (iv) If the balance is not received on the due date, the company reserves the right to cancel the booking and retain any deposit paid.

4. PRICES AND SURCHARGES

The price of the holiday may increase due to government action, currency fluctuations, increased fuel charges, airport charges etc. In the event of an increase, the company will absorb an amount equivalent to 2% of the holiday price, (excluding increased government taxes which must be paid by the client). Only amounts in excess of this 2% will be surcharged to the client. If this means paying more than 10% of the holiday price, the client will be entitled to cancel the holiday with full refund of all monies paid. The right to cancel must be exercised within 14 days of the date of the surcharge invoice.

5. CANCELLATION BY THE CLIENT

Any cancellation of booking by the client must be made in writing by the person who signed the booking form. Cancellation will apply from the date of receipt of the written cancellation by the company. Cancellation will involve the following charges: Cancellation more than 10 weeks before departure – forfeit of booking deposit
Cancellation 70 – 57 days before departure – 40% of holiday cost
Cancellation 56 – 42 days before departure – 60% of holiday cost
Cancellation 41 days or less before departure – 100%

6. CANCELLATION OR CHANGES BY THE COMPANY

In the unlikely event that the company has to cancel the holiday, or make a major amendment to a holiday, the client will be informed and will be offered an alternative holiday. If this is not possible clients will receive a full refund of all monies paid. The definition of a major amendment is a change to your UK airport (except between Heathrow & Gatwick), a change in your accommodation to a lower category and/or price, or a change of flight time of more than 12 hours. All other changes are deemed to be minor and will not be compensated. Flight delays after check-in do NOT constitute a change by the company. The company cannot accept liability or pay any compensation or make any refund of monies paid by the client where the proper performance of our contractual obligations is prevented or affected by circumstances amounting to force majeure as defined in clause 1 above.

7. CHANGES TO FLIGHT TIMINGS

Airlines provide flight timings to us, sometimes many months in advance, and they are themselves subject to air traffic control, weather conditions, the need for constant maintenance and the ability of passengers to check in on time. That is why there can be no guarantee that flights will depart at the time shown on the tickets which you receive. Any such delay is not a matter for which we have any liability. Sometimes, due to unforeseen circumstances, it may be necessary for airlines to change the timings and/or routing of aircraft after you have booked. If not covered in section 6 as a major change these will be considered minor changes. In these circumstances we cannot accept any responsibility for making connecting flights.

8. ALTERATIONS BY THE CLIENT

Should the client wish to make any amendments to the booking after it has been confirmed, the company will do everything possible to accommodate such a request. Any changes made after a confirmation invoice has been issued will be subject to a minimum amendment fee of £35 plus any other charges incurred by the company. All changes must be notified to the company in writing. The number of people

stipulated in the booking confirmation must not be exceeded at any time during the holiday without prior consent of the company.

9. DAMAGE

Should a client be responsible for damage to or the loss of any item of equipment belonging to the holiday accommodation, the client will be entirely responsible for covering the cost of replacement or repair.

10. PUBLIC SERVICES

The company cannot be held responsible for failure of public services e.g. water or electricity, which is beyond the control of the company. The company will make every effort to ensure that such a failure is corrected as quickly as possible and disturbance to the client is minimised.

11. UPGRADED FLIGHTS

If for any reason the company is unable to provide upgraded aircraft seating as booked the liability of the company to each passenger affected shall be limited to the difference in cost between the upgraded seat and the seat actually provided.

12. PLAYERS

All the players mentioned in publicity material have accepted invitations to take part in the 2009 Liverpool FC Legends in Grenada. Their eventual participation is subject to fitness and availability and cannot therefore be guaranteed. The organisers reserve the right to substitute other players if those originally selected are unable to take part.

13. RESPONSIBILITY FOR YOUR HOLIDAY – FLIGHT DELAYS

The company accepts responsibility for ensuring that the holiday booked is supplied as described in the company's brochure and that the services offered reach a reasonable standard. Once you have checked in for your flight your welfare is the responsibility of the airline and, if departure is delayed, the company cannot be held responsible for any consequential loss in this respect. The cost of unused accommodation and services as a result of a flight delay cannot be refunded. It is solely the client's responsibility to ensure that you and all your party are at each departure airport and checked-in, in good time for every flight which forms part of your holiday.

14. ABANDONMENT OF YOUR HOLIDAY

If you choose, during the course of your holiday, to abandon the arrangements made by us on your behalf, and instead make your own arrangements for travel and/or accommodation, no refund will be made for the services you have decided not to take. If, through no fault of the company, you miss your outbound means of transportation, you may also be deemed to have abandoned your holiday, and although the company will help, as far as it can, to make new arrangements, you will be responsible for all extra costs incurred.

15. TRAVEL INSURANCE

It is essential that you and your party are fully covered by travel insurance. You are free to use any source for this as long as the following important areas are covered: Personal accident, death, medical and repatriation expenses, loss of baggage and valuables, personal liability, delay, cancellation, curtailment, missed departure and legal expenses.

16. COMPLAINTS

If the client has a complaint about any aspect of the holiday, the substance of such a complaint must be brought to the attention of the supplier at the place where the services in question are supplied (e.g. Hotel, Villa, Car Hire co.). The complaint must also be made to the company in the UK without delay in order that the company can remedy the problem as soon as it reasonably can. Contact numbers in the UK are provided to all clients to enable them to make contact with senior staff of the Company in the UK. The company will reimburse clients for any reasonable costs involved in contacting the company in the UK from an overseas destination. The company will not consider any complaint received more than 28 days from the date that a holiday ends, nor will it consider any complaint, which has not been notified to the company in the manner described above. It is a fundamental element of the contract between the client and the company that the company is given a reasonable opportunity to correct any faults which arise in any element of the holiday. If the client wishes to change accommodation for any reason this MUST be done by arrangement with the UK office.

17. DISPUTES

Disputes arising out of, or in connection with, the holiday contract which cannot be amicably settled may be referred to arbitration under a special scheme operated by the Association of Independent Tour Operators (AITO). The AITO Independent Settlement dispute service may be called upon by either side to bring the dispute to a speedy and amicable solution. Full details of the scheme will be provided on request. The scheme does not apply to amounts above £2,500 per person or £10,000 per holiday booking. Furthermore, the scheme does not apply to claims which are solely or mainly in respect of physical injury, illness or the consequences of such illness or injury.